



LA City Tenant
Anti-Harassment
Ordinance

LA HOUSING DEPARTMENT TAHO COMPLAINT FILING PROCESS

Filing a complaint with the Los Angeles Housing Department (LAHD) can be confusing and often requires follow-up. Save all your documents in one easy-to-access digital folder, as you may need to upload them more than once. If LAHD asks for more information, you typically have 15 days to respond or your complaint may be closed, and you must file a new complaint.

Prepare All Your Case(s)
Evidence Before You File

Make a digital folder and gather your harassment log, estoppel documents, lease, landlord messages, notices, photos, repair requests, receipts, and witness info.

Check Harassment as the
Reason for Your Complaint

Summarize the harassment. Include the following sentence: "See attached harassment log for further details." Include the names and phone numbers of any witnesses.

Fill Out LAHD's Tenant
Complaint Intake Form Online

1. Fill in your unit address exactly as it appears on your lease.
2. Add your email and phone number, as well as a backup contact.

Request a Resolution and
Upload Documents

- When asked, "What do you consider a fair resolution to your complaint?"
Write: "An immediate end to unlawful harassment."
- Upload your supporting documents.

Add Your Landlord's Info and Your
Housing Details

1. Add your landlord's contact info to the best of your ability.
2. Add details about your rental unit, including type and move-in date.

Review and Submit

1. Double-check your contact info and your backup contact's info.
2. Confirm all uploads went through.
3. Submit your complaint.
4. Write down your complaint number.