



Los Angeles City Tenant Anti-Harassment Implementation Guide

Did you know that Los Angeles City renters have protections under the **Los Angeles City Tenant Anti-Harassment Ordinance (TAHO)**?

Tenant harassment is a tactic landlords (or anyone acting on their behalf) may use to pressure renters to leave. It can look like withholding repairs, cutting services, constant disruptions, or repeated pressure to move out—all with the same goal: make it unbearable to stay.

You don't have to navigate tenant harassment alone. This implementation guide walks you through the key steps to understand your rights, document what's happening, and take action with support.

TAHO'S DEFINITION OF HARASSMENT

Under the Tenant Anti-Harassment Ordinance (TAHO), tenant harassment can be proven in either of these ways:

1. A specific act that fits one of the 18 definitions covered under the ordinance, or
2. A pattern of conduct likely to lead a tenant to self-evict.

TAHO is not about innocent mistakes. To qualify as harassment, the conduct must be:

- Willful
- Reckless
- Grossly negligent



Learn more at tahola.org

To learn about TAHO and how to enforce and uphold your tenant rights:

- Visit the TAHO website.
- Attend a TAHO workshop.
- Connect with a TAHO partner organization.
- Learn the updated TAHO definition, and all of its 18 definitions of what is tenant harassment under TAHO.
- Download a harassment log and other materials and resources on the TAHO website to help you document tenant harassment.
- Compile your TAHO evidence to back up your TAHO claim(s). This can include letters, pictures, repair requests, etc.
- Submit your TAHO demand letter.
- File a Los Angeles Housing Department (LAHD) TAHO complaint. LAHD can be reached at 866-557-7368.
- Assess your legal options.

