



LA CITY RENTERS: Landlord harassment is against the law!

Did you know that Los Angeles City Renters have protections under the **Los Angeles City Tenant Anti-Harassment Ordinance (TAHO)**?

Landlord harassment is a tactic landlords (or anyone acting on their behalf) may use to pressure renters to leave. It can look like withholding repairs, cutting services, constant disruptions, or repeated pressure to move out—all with the same goal: make it unbearable to stay.

TAHO requires harm. Tenants must be able to describe and document how the behavior affected them (financially, medically, emotionally, mentally, or otherwise).

TAHO'S DEFINITION OF LANDLORD HARASSMENT

Under the Tenant Anti-Harassment Ordinance (TAHO), landlord harassment can be proven in either of these ways:

1. A specific act that fits one of the 18 definitions on the back of this sheet, or
2. A pattern of conduct likely to lead a tenant to self-evict.

TAHO is not about innocent mistakes. To qualify as harassment, the conduct must be:

- Willful
- Reckless
- Grossly negligent



Learn more at
laho.org

The 18 Types of Harassment Under TAHO

1. Reduce or eliminate, or threaten to reduce or eliminate, housing services required by a lease, contract, or law.
2. Fail to perform and timely complete necessary repairs and maintenance required by Federal, State, County, or local housing, health, or safety laws;
3. Abuse the right of access into a rental unit as established and limited by California Civil Code Section 1954.
4. Threaten a tenant, or their guests, by word or gesture, with physical harm.
5. Attempt to coerce the tenant to vacate with offer(s) of payments.
6. Lie to or trick tenants into moving out.
7. File a false or fraudulent eviction.
8. Make the unit so uninhabitable that it could interfere with the tenant's right to use and enjoy their rental unit.
9. Refuse lawful rent payments or rental assistance.
10. Ask about a tenant's immigration or citizenship status.
11. Disclose or share a tenant's immigration or citizenship status
12. Report a tenant to a government agency.
13. Engage in an activity prohibited by federal, state, or local housing anti-discrimination laws.
14. Retaliate, threaten, or interfere with tenant organizing activities, including forming or participating in tenant associations and unions.
15. Intervene with a tenant's right to privacy.
16. Unilaterally changing the tenant's lease.
17. Commit repeated acts or omissions that substantially disturb a tenant's peace and quiet and are likely intended to cause the tenant to surrender rights or leave.
18. For LA City Rent Stabilization Ordinance (RSO) properties, municipal code section 151.33 non-compliance with tenant buyout (cash for keys) requirements.

IF YOU ARE EXPERIENCING HARASSMENT:

- **Write it down:** keep a harassment log with dates, times, who was involved, and what happened.
- **Save proof:** notices, texts, emails, photos, videos, repair requests, receipts, and medical records.
- **Get support:** talk to a trusted tenant-support organization or legal services provider.
- **File a complaint with LAHD:** gather all your documents and submit a claim using the Tenant Complaint Intake Form.